

FAQ No. 2230

<u>藍屏 BSoD 0xc0000225</u>

影響機種: 所有支援 Windows 10 的筆記型電腦

Q: 當開機時遇到藍屛 (BSoD) 0xc0000225,我該怎解決?

A: 當您遇到如下圖的藍屏 BSoD 0xc0000225,此問題可能是因為不完整的或是有

問題的 Windows Updates 更新所造成。



MSI 建議您在問題排解模式下執行 Windows Update 來解決此問題,請選擇您的

筆記型電腦所搭載的系統並依造所有的步驟來進行疑難排解。

- 搭載預安裝系統的筆記型電腦
- 搭載 FreeDOS 的筆記型電腦

如果在問題排解模式下執行 Windows Update 無法解決您的問題,請參考以下

FAQ 來還原您的系統。

- ▶ <u>使用 BurnRecovery</u>
- ▶ <u>使用 F3 Recovery</u>
- ▶ <u>使用 Windows 10 內建還原功能</u>



- 搭載預安裝系統的筆記型電腦
- I. 按壓電源鍵來開機。
- II. 當 MSI 圖示出現時,請立即按下[F3] 鍵。系統會進入[Choose an Option 選擇 選項] 畫面。
- III. 選擇[Troubleshoot 疑難排解] > [Advanced options 進階選項] > [Startup Settings

啟動設定]

Choo	ose an option
\rightarrow	Continue Exit and continue to Windows Technical Preview
11	Troubleshoot Reset your PC or see advanced options
Q	Turn off your PC
©]	Froubleshoot
	Reset this PC Lets you choose to keep or remove your files, and then reinstalls Windo
	Advanced options

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IV. Windows 10 將會提醒您可以重新開機來設定 advanced boot options 進階開機

選項,包含開啟問題排解模式。請選擇[Restart]。



V. Windows 10 重新開機後,按下[F7] 來重新開機進入停用驅動程式強制簽章的

問題排解模式。

Startup Settings Press a number to choose from the options below: Use number keys or functions keys F1-F9. 1) Enable debugging 2) Enable boot logging 3) Enable low-resolution video 4) Enable Safe Mode 5) Enable Safe Mode with Networking 6) Enable Safe Mode with Command Prompt 7) Disable driver signature enforcement 9) Disable driver signature enforcement 9) Disable automatic restart after failure Press F10 for more options Press Enter to return to your operation surters
Press a number to choose from the options below: Use number keys or functions keys F1-F9. 1) Enable debugging 2) Enable boot logging 3) Enable low-resolution video 4) Enable Safe Mode 5) Enable Safe Mode with Networking 6) Enable Safe Mode with Command Brompt 7) Disable driver signature enforcement of Disable driver signature enforcement 9) Disable automatic restart after failure Press F10 for more options Press Enter to return to your operation suctors
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9) Disable automatic restart after failure Press F10 for more options
Press F10 for more options
Press Enter to return to your operating system



VI. 進入問題排解模式後,執行[Windows Update] 直到沒有其他更新可以安裝為止。

VII. 當 Windows Update 完成後,請重新開機並確認問題是否解決。

● 搭載 FreeDOS 的筆記型電腦

如果您的筆記型電腦搭載的是 FreeDOS 且自行安裝 Windows 10,那您的電腦將 沒有 MSI 出廠的還原磁區。

請依造以下步驟在開機過程中透過[F8] 鍵開啟 legacy Advanced Boot Options menu 進階選項功能表,並進入問題排解模式執行 Windows Update。

I. 從 Windows 10 安裝媒體開機。

(從這裡下載 Windows 10 安裝媒體建立工具)

II. 跳過預設的系統語言畫面並選擇[Repair your computer 修復您的電腦] 連結。



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III. 選擇[Troubleshoot 疑難排解] > [Advanced options 進階選項] > [Command

Prompt 1	命令提示字元]
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System Restore Use a restore point recorded on your PC to restore Windows System Image Recovery Recover Windows using a specific system image file	Advanced options A					
System Image Recovery Recover Windows using a specific system image file		System Restore Use a restore point recorded on your PC to restore Windows	C:\	Command Prompt Use the Command Prompt for advanced troubleshooting		
		System Image Recovery Recover Windows using a specific system image file				
Startup Repair Fix problems that keep Windows from loading	< \$	Startup Repair Fix problems that keep Windows from loading		K		

Ⅳ. 在命令提示字元視窗中,輸入[c:] 然後按下[Enter] 鍵。 這將會從預設的 X 槽轉換為您的系統槽。如果您知道您的系統是安裝在其他槽,請輸入其他字 母代替 C:。

V. 輸入以下指令,然後再次按下[Enter] 鍵。

BCDEDIT /SET {DEFAULT} BOOTMENUPOLICY LEGACY



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備註:以上指令將允許您在開機時透過按壓[F8]鍵來進入 legacy Advanced
Boot Options 進階選項功能表。如果要關閉此功能,請參考以上步驟,輸入
BCDEDIT /SET {DEFAULT} BOOTMENUPOLICY STANDARD 指令並按下[Enter]鍵
來修改。

VI. 輸入[exit] 然後按下[Enter] 鍵來離開命令提示視窗。您現在可以移除

Windows 10 安裝媒體並重新啟動您的電腦。

VII. 一旦電腦開始重新開機,請持續按壓[F8] 鍵直到您看到[Advanced Boot

Options 進階選項功能表]。

Advanced Boot Options	
Choose Advanced Options for: Windows (Use the arrow keys to highlight your choice.)	
Repair Your Computer	
Safe Mode	
Safe Mode with Networking	
Safe Mode with Command Prompt	
Enable Boot Logging	
Enable low-resolution video	
Debugging Mode	
Disable automatic restart on system failure	
Disable Driver Signature Enforcement	
DISADIE EARLY LAUNCH ANTI-MAIWARE DRIVER	
Start Windows Normally	
Description: Start Windows with only the core drivers and services	s. Use
when you cannot boot after installing a new device or	driver.
ENTER=Choose	ESC=Cance1

VIII.使用方向鍵來選擇[Disable Driver Signature Enforcement 停用驅動程式強制

簽章] 選項,並按下[Enter] 來進入問題排解模式。



- IX. 進入問題排解模式後,執行[Windows Update] 直到沒有其他更新可以安裝為止。
- X. 當 Windows Update 完成後,請重新開機並確認問題是否解決。