

FAQ No. 01779

Q: How to use MSI BurnRecovey on Windows 10 preloaded system?

A: (For Windows 10 pre-installed system only)

MSI recommends all users to create system backup file with BurnRecovery tool. The backup will be able to save the system in case of most errors.

Please note that BurnRecovery will restore the system back to the initial status of original manufacturer's default settings. However, the tool can't backup any system setting or software which was made by users.



(Warning):

- Use 32GB or larger USB flash for creating Recovery USB flash disk.
- Keep the AC adapter plugged during the whole recovery process.
- Do NOT modify (move or delete) any system files or clean the system disk. Any damage of recovery partition might cause malfunction of this software.
- Check following BurnRecovery FAQ and video links before starting the process.

FAQ 1740 - What should I do if there is a message box showing "The disc image file is too large and will not fit on the recordable disc" when BurnRecovery tool is creating the system recovery disc? http://www.msi.com/faq/nb-1740.html

FAQ 1766 - Why can't I choose the separate destination disks when using the recovery media created by BurnRecovery tool? http://www.msi.com/faq/nb-1766.html

YouTube Video: How to restore Windows 10 system on MSI Notebooks? <u>https://www.youtube.com/watch?v=hSrK6xAQooU</u>

1. Create System Backup by MSI BurnRecovery

1.1. Activating the Utility

- 1.1.1. Find the shortcut of BurnRecovery on the Start Screen or Windows desktop.
- 1.1.2. Double click on the shortcut to activate MSI BurnRecovery.



1.1.3. Main menu of MSI BurnRecovery.



1.2. Create Recovery Disk

1.2.1. Select [Recovery Disk], and then follow the on-screen instructions to continue.



1.2.2. Prepare writable disks as BurnReovery requested.

1.2.3. Please the disk into the optical drive device, and then select [Burn]. Note:

1. Closing the other applications while burning the recovery disk is suggested.

2. Checking [Verify disc after burning] to verify the recovery disk.

Windows Disc Image Burner		×
Disc image file:	Windows-EN Pro.iso	
Disc burner:	DVD R Drive (E:)	~
Status To start burning th	e disc image, click Burn.	
Uerify disc after bu	urning Burn	Cancel

1.2.4. Click [Close] when a disk is successfully created.

Windows Disc Image Burner		\times	
Disc image file:	Windows-EN Pro.iso		
Disc burner:	DVD R Drive (E:) V		
Status The disc image has been successfully burned to disc.			
Verify disc after b	Burn Close		

1.2.5. Click [Next] to continue the procedure of creating and burning recovery disks.

1.2.6. Exchange and place the rest disks into the optical drive device as instructed.

1.2.7. All recovery disks created and burned successfully.

1.3. Create Recovery USB Flash

1.3.1. Select [USB], and then follow the on-screen instructions to continue.

1.3.2. Insert an USB flash disk with the capacity required.

1.3.3. Select the directory path of the inserted USB flash disk, and then select [Next].

1.3.4. Recovery USB Flash created successfully.

1.4. Create Recovery ISO file

1.4.1. Select [ISO], and then follow the on-screen instructions to continue.

1.4.2. Select the directory path of where the ISO file will be saved, and then select [Next] and [OK] to continue.

1.4.3. Recovery ISO file created and saved successfully.

1.4.4. This ISO file can be used to make a recovery disk by the burning software.

2. Restore Windows system by Recovery media

- 2.1. Insert the DVD recovery disks or USB flash drive to your computer.
- 2.2. Restart the computer.
- 2.3. Press the [F11] hotkey on the keyboard while the computer is re-booting.
- 2.4. Select to boot from [DVD Recovery disk] or [USB flash drive], and press [Enter] to confirm the selection, and then follow the on-screen instructions to continue.
- 2.5. The main page of Recovery System appears.

2.6. Select [Hard Disk Recovery] to restore the hard disk to the manufactory default settings.

2.7. Select [System Partition Recovery] to reset the hard disk drive partition where the operating system installed to the manufactory default settings.

2.8. AC power is required while proceeding the System Recovery Function. Assure the AC power is connected to the notebook before next step.

MSI RECOVERY SYSTEM			
IMPORTANT Description Descrip	Be sure to connect you AC power adapter and don't un off when Windows set up is nunning Windows kurulumu cajayrkan AC pic adapteranazo bajlad-gimedan emin okun ve kapatayan desegue-ond concetr nou adaptador de almentação AC e não desligue diversite a execução de instalação de Windows. <i>SURN</i> al protector Verse adapter il neŝijunkite komputero, kol vyksta, Windows espanta Gradolf a nog cola hogy coaliskoztata az AC tapadapteri, és ne kaposoja ki azt a Windows telepiñes kózeto. Residente de concetar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Windows. Protectar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Windows. Protectar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Windows. Protectar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Windows. Protectar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Windows. Protectar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Mindows. Protectar su adaptador de almentacion AC y no spagee durantes la specución de instalação del Windows. Protectar da sonte trainente traightetur AC et n'otosignez pas fordinateser pendant que finctalitation de Windows. Prote da vor branche tadaptetar a saspatasemento une elevisada traighteta do traightetar a del stepentes. Pase at da la bolien al atemetorymigen og like stirur av mens. Windows nervejinnejte politate. Nessentecis, vino negativo-en againtee narsake negoexe-indor tous instalação systemese. Pase pa at da kobier al la termitorymigen og like stirur av mens. Windows nervejinnajte. Cuentage kindexist ema vociosadapter un instalação system Windows nervejinajte. Distante analytica din vaceistriomedapter as argue avvinte Mindows nervejinajte. Distantes de accelerates la vience adaptador de almentação AC e non chuidere vindows mervei alvida instalação do Mindows. Al da cuentar da sea colegator laminentação		

2.9. The system recovery process will format the hard disk drive; make sure that the important data has been backed up before continuing the process.

2.10. Follow the on-screen instructions to continue.

