

微星筆記型電腦 FAQ

Prepared by MIS NB FAE Team | Version: 1.0 | Date: 2013/10/23



Q: 當系統完成 Windows 8.1 的更新並重新開機後,螢幕出現黑屏的現象。

- A: 請把電腦關機並參照下列步驟來排除黑屏問題。
- 1. 將電腦開機並在螢幕出現 MSI logo 畫面時按下 F3 鍵。
- 2. 你會發現螢幕上出現如下訊息"正在準備自動修復"。
- 3. 螢幕上會顯示三個選項,請選擇 Troubleshoot。

Cho	ose an option
\rightarrow	Continue Exit and continue to Windows 8.1
I Y	Troubleshoot Refresh or reset your PC, or use advanced tools
С	Turn off your PC
	×

4. 選擇 Advanced options。

© Troi	ubleshoot
	Refresh your PC If your PC isn't running well, you can refresh it without losing your files
<u>.</u>	Reset your PC If you want to remove all of your files, you can reset your PC completely
š≡	Advanced options
	—



5. 選擇 Startup Settings。



6. 選擇 Restart 按鈕重啟 Windows。

€	Startup Settings		
	Restart to change Windows options such as:		
	Enable low-resolution video mode		
	Enable debugging mode Enable boot loaging		
	Enable Safe Mode		
	Disable driver signature enforcement Disable early-launch anti-malware protection		
	Disable automatic restart on system failure		
		Bertent	
		Restart	



7. 在系統開機後按下 F4 鍵,系統會自動重啟並進入安全模式。

Press a number to choose from the options below:	
Use number keys or functions keys F1-F9.	
1) Enable debugging	
2) Enable boot logging	
3) Enable low-resolution video	
4) Enable Safe Mode	
5) Enable Safe Mode with Networking	
6) Enable Safe Mode with Command Prompt	
7) Disable driver signature enforcement	
8) Disable early launch anti-malware protection	
9) Disable automatic restart after failure	
Press F10 for more ontions	
Press Enter to return to your operating system	
These enter to retain to your operating system	

8. 當你看見此畫面表示你已進入安全模式。





9. 請利用控制台來移除 Intel HD 圖形驅動程式與 NVIDIA 圖形驅動程式。完成此步驟後你需重新啟動電腦。

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off	Organize 🔻 Uninstall					100 - 100
	Name	Publisher	Installed On	Size	Version	·
	Battery Calibration	Micro-Star International Co., Ltd.	6/25/2013		1.0.1208.0301	
	BlueStacks App Player	BlueStack Systems, Inc.	6/25/2013	289 MB	0.7.9.844	
	BurnRecovery		6/25/2013		4.0.1305.1501	
	Cisco EAP-FAST Module	Cisco Systems, Inc.	6/25/2013	1.53 MB	2.2.14	
	Cisco DEAP Module	Cisco Systems, Inc.	6/25/2013	1 22 MB	1.0.19	
	CyberLink PowerDVD 10	CyberLink Corp.	6/25/2013	186 MB	10.0.4126.52	
	TDWare PS/2-X64 11.13.2.4_WHQL	ELAN Microelectronic Corp.	6/25/2013		11.13.2.4	
	S Intel [®] HD Graphics Driver	Intel Corporation	6/26/2013	74.2 MB	9.18.10.3107	
	1 Intel Management Engine Components	Intel Corporation	6/26/2013	20.4 MB	9.0.0.1310	
	🔃 Intel ® Rapid Storage Technology	Intel Corporation	6/25/2013		12.5.0.1066	
	1 Intel® SDK for OpenCL - CPU Only Runtime Package	Intel Corporation	6/26/2013		3.0.0.63463	
	KB9X Radio Switch Driver	ENE TECHNOLOGY INC.	6/26/2013		1.1.0.0	
	Microsoft Office	Microsoft Corporation	0/25/2013	207 140	1.13.0.121	
	Microsoft SOL Server 2005 Compact Edition [ENII]	Microsoft Corporation	2/24/2013	297 IVID 1 92 MR	3 1 0000	
	Microsoft Visual C++ 2005 Redistributable	Microsoft Corporation	6/25/2013	4.89 MB	8.0.59193	
	Microsoft Visual C++ 2008 Redistributable - x64 9.0.3	Microsoft Corporation	2/24/2013	13.1 MB	9.0.30729.4148	
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	Microsoft Visual C++ 2010 x64 Redistributable - 10.0	Microsoft Corporation	6/25/2013	13.8 MB	10.0.40219	
	Microsoft Visual C++ 2010 x86 Redistributable - 10.0	Microsoft Corporation	6/25/2013	11.1 MB	10.0.40219	
	Intel Corporation Product version: 9.18.10	.3107				
	Size: 74.2 M	в				
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11. 進入作業系統後,請安裝最新版的 Intel HD 圖形驅動程式與 NVIDIA 圖形驅動程式。你可以在微星的筆記型電腦產品頁面下載並取得最新版本的驅動程式。